SENT BY: MCGINN& GIBB;

301 261 8825;

OCT-8-03 12:07;

PAGE 2

B. Hilliand

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
CENTRAL FAX CENTER

OCT 0 8 2003

OFFICIAL

In re patent application of

Bala et al.

For:

Serial No. 09/886,547

Group Art Unit: 2171

Filed: June 21, 2001

Examiner: E. Leroux

WEB-BASED STRATEGIC CLIENT PLANNING SYSTEM FOR END-USER

CREATION OF QUERIES, REPORTS AND DATABASE UPDATES

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

## AMENDMENT UNDER 37 C.F.R. §1.111

Sir:

In response to the Office Action mailed July 9, 2003, please amend the aboveidentified patent application as follows:

IN THE CLAIMS:

please cancel claims 4, 12, and 22, and amend the remaining claims as follows.

CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8) Applicant(s): B la et al.			Docket No. FIS9-2000-0416	
Serial No. 09/886,547	Filing Date 06/21/2001	Examiner E. Leroux		Group Art Unit 2171
Invention: WEB-BASED S REPORTS AND DATABAS	•	ing system for end-us	ER CR	EATION OF QUERIES,
			**************************************	
I hereby certify that this		mendment Under <u>37 CFR 1.11</u> (Identify type of correspondence) t and Trademark Office (Fax.		13-746-7239
On October 8, 28	,			
		Frederick W.  (Dipod or Printed Name of Period  **Illian   W.    (Signature)	son Signi	
			,	RECEIVED CENTRAL FAX CENTER
e.	Note: Each paper must ha	eve its own certificate of mailing.		OCT 0 8 2003
				OFFICIAL
				·